

ALL USERS

This Quick Start Guide is Intended for users with login privileges.

Shift Reports

Servers and cashiers can run shift reports before clocking out and turn those into management.

Shift Report Note:

Some business require their employees to Clock Out prior to reconciling the Shift Report.

Clock Out Note:

This screen shows start and end times of your shift, any overtime, and total hours.

Tips Note:

Dinerware offers users several ways to report their final tip totals for that shift, including the ability to enter a negative number.

Dinerware also provides a space for **Tip Out** and a **Tip Hint Percentage**.

How to Access a Shift Report

Learn how to clock in, select a job, check personal messages, access a shift report and clock out.

End of shift

Dinerware acts as a time clock and tracks hours from when an employee clocks in until clock out. If an employee **forgets to clock out,** the system continues to add hours to the **clocked in employee.** To edit a shift, please see the Dinerware Manager Basics guide.

Before an employee clocks out, areas an employee will access are **Message Center** and **Shift Report** (for employees using a cash drawer). For details about the Shift Report, please refer to the Dinerware Guide to Cash Management. **If the employee does not process sales, the Shift Report will not appear for them.**

Log in using a four-digit PIN.

From the order entry screen, touch 'Personal Page' at the top right of the screen.

On the left is the **Shift Report.** On the right is the **Message Center.**



Shift Report

All sales and transactions for the individual current shift. This report is used to reconcile cash, credit receipts and tips against what has been entered during a shift into the system. The employee should present this report to management at the end of the shift.

Clock Out

Touch 'Clock Out' ... OR ... choose 'Print and Clock Out.'

Servers and cashiers will see two types of tips: **Known Tips** (credit card sales) and **Other Tips** (usually cash sales).

Enter a number then touch 'Clock Out.' Upon clock out, a time summary will print for the employee.

